



TERMS & CONDITIONS

Books and Boogie (trading as Books & Boogie)

These Terms & Conditions apply when you book a place at a Books and Boogie session, whether you book via ClassForKids or directly with us.

1. Getting in Touch / Who We Are

Books and Boogie (trading as Books & Boogie) provides parent-and-child music, movement, and storytelling sessions for young children.

If you need to contact us about anything relating to these Terms & Conditions, please email: booksandboogieuk@gmail.com

In these Terms & Conditions:

- “we”, “us”, “our” means Books and Boogie
- “you”, “your” means the person making the booking

2. About Books and Boogie

Sessions are designed to be inclusive, welcoming, energetic, and developmentally appropriate, encouraging children to explore movement, music, and stories in a fun and engaging way.

3. Booking & Payment

- Places are limited and are offered on a first come, first served basis.
- Bookings may be made via ClassForKids or directly with Books and Boogie.
- Payment may be made by ClassForKids, bank transfer, card, or cash, depending on the booking method used.
- A place is only confirmed once payment has been received.

Sessions may be booked as:

- Pay As You Go (PAYG), or
- Block bookings, typically offered in 5-week blocks aligned with school terms.

Some blocks may start or finish earlier than standard school term dates due to holidays, venue availability, or scheduling requirements.

Free Trial

A free trial session is available for all new families, subject to availability. Free trials are limited to one per person unless agreed otherwise.

Booking Errors / Oversubscription

If a booking cannot be accepted due to an administrative error or oversubscription, we will contact you as soon as possible and provide a full refund for any payment made.

4. Cancellations & Refunds

- PAYG bookings are non-refundable unless a session is cancelled by Books and Boogie.
- Block bookings are non-refundable once the block has started.
- Missed sessions cannot be refunded, transferred, or carried over.
- If Books and Boogie cancels a session, a refund or credit will be offered where appropriate.

5. Adverse Weather / Events Outside Our Control

If a session cannot go ahead due to circumstances outside our control (for example adverse weather, venue closure, or events that make travel unsafe), we will do our best to reschedule the session. If rescheduling is not possible, we may offer a credit or refund at our discretion, depending on the circumstances.

6. Arrival, Punctuality & Session Flow

We will always do our best to start and end on time, so please allow enough time to arrive and get settled. Late arrivals may be asked to wait for a suitable moment to join, to avoid disrupting the group.

7. Attendance & Supervision

- All children must be accompanied by a parent or responsible carer at all times.
- Parents/carers remain fully responsible for their child's safety, behaviour, and supervision throughout each session.
- Books and Boogie sessions are not a childcare provision.

8. Health, Safety & Participation

Sessions include a variety of activities such as singing, dancing, bouncing, jumping, crawling, and floor-based movement.

- Parents/carers are responsible for ensuring their child participates in a way that is safe and suitable for their individual ability and stage of development.
- Please inform the session leader of any relevant medical conditions, allergies, injuries, or additional needs in advance, either via ClassForKids or directly.
- You must follow the reasonable instructions of the session leader to help keep everyone safe and ensure the session runs smoothly.

Hygiene & Props

To help keep sessions safe and hygienic:

- Please do not allow children to place any props, equipment, or fabrics into their mouths.
- If your child is teething, please bring a suitable teething toy for them.

9. Phones & Food

- Please keep mobile phones on silent during sessions.
- Please avoid food during sessions where possible (except bottles, feeding babies, or medical needs).

10. Illness

Please do not attend sessions if you or your child are unwell or contagious. This helps to ensure a safe and comfortable environment for all families.

As a general guide, please do not attend if your child has had vomiting and/or diarrhoea within the last 48 hours.

11. Behaviour

Books and Boogie promotes a positive, inclusive, and respectful environment for all families.

- If behaviour becomes unsafe or significantly disruptive, parents/carers may be asked to step outside the session temporarily.
- Persistent or serious behavioural concerns may result in removal from the session without refund.

12. Photography & Video

- Photography and video permissions for Books and Boogie promotional use are managed through ClassForKids or via direct consent where applicable.
- Parents/carers may take photos/videos of their own child only if other children are not included (unless you have the permission of those children's parents/carers).
- The session leader may ask photography/filming to stop at any time. Continued participation is dependent on following this request.

13. Data Protection

- Personal data is primarily collected and stored via ClassForKids.
- Books and Boogie may securely download and temporarily store limited information (such as registers or emergency contact details) for legitimate administrative purposes.
- All personal data is handled in line with data protection legislation and is not shared with third parties without consent unless legally required.

Please refer to our Privacy Policy and the ClassForKids Privacy Policy for further information.

14. Session Leader Substitution

We aim to provide consistent session leadership, but we may occasionally use a substitute session leader if needed (for example due to illness or unforeseen circumstances).

15. Complaints

If you have any concerns, we want to resolve them quickly and fairly. Please refer to our Complaints Policy for details of how to raise an issue.

16. Liability

- Parents/carers attend and participate in Books and Boogie sessions at their own risk.
- We take reasonable steps to provide a safe environment, however accidents can happen and children must be supervised at all times by their parent/carer.
- Nothing in these Terms & Conditions excludes or limits our liability for:
 - death or personal injury caused by our negligence,
 - fraud or fraudulent misrepresentation, or
 - any other liability which cannot legally be limited or excluded.
- Subject to the above, Books and Boogie is not responsible for loss or injury sustained outside of its reasonable control.

17. Insurance

Books and Boogie holds public liability insurance appropriate to the activities delivered. (Details can be provided on request.)

18. Governing Law

These Terms & Conditions are governed by the laws of England and Wales.